FAQ COMMON QUESTIONS

STATE OF THE PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers the very best price on our hospital's vet-recommended annual primary care.

Our Plans:

- Improve Pet Health
- Lower Financial Stress
- Provide Peace of Mind

YOUR EXPERIENCE

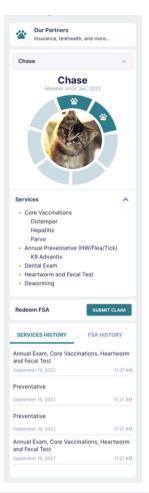
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR CODE BELOW!







PRIMARY CARE PLANS



IN A SIMPLE MONTHLY PAYMENT



SIGN UP TODAY
AND SAVE **DURING YOUR VISIT!**



WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need for a year of health. **Our solution:**

- Covers everything we recommend for a year of preventative care
- Is transaction-less in-hospital
- Helps you plan for the unexpected by providing an in-hospital credit available immediately upon sign up
- Allows you to pay monthly!

Login at: app.petcentrichealth.com/login





PRIMARY CARE PLANS

Physical Examinations

Rabies Vaccine

Feline Distemper Vaccine

Feline Leukemia Vaccine

Save an

additional 5%

when you pay

Register via the

OR code on

back for an

amazing year of pet health!

Feline Leukemia/FIV/ Screening

Parasite Screening (Fecal)

Annual Bloodwork Panel

Flea/Tick/Heartworm
Prevention*

ASPCA Poison Control Hotline Allowance (1)

Market Hub Savings

10% Off Most Additional Services

Annual In-Hospital Credit (pet FSA)

TOTAL SAVINGS

*The hospital may not stock preventative meds for certain breeds or sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.

| kitten plan <1 year | adult/senior feline plan >1 year |
|---------------------------|--|
| up to 4 | up to 2 |
| Ø | Ø |
| up to 4 | Ø |
| up to 3 | \otimes |
| \otimes | \otimes |
| \otimes | Ø |
| Ø | Ø |
| 12 months included | 12 months included |
| Ø | Ø |
| Ø | \otimes |
| Ø | Ø |
| \$250 | \$350 |
| 42 % | 32 % |

