

## FAQ

### COMMON QUESTIONS

#### IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

#### WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!




#### HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

#### WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers our very best price on our hospital's vet-recommended annual primary care.

## Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

## YOUR EXPERIENCE

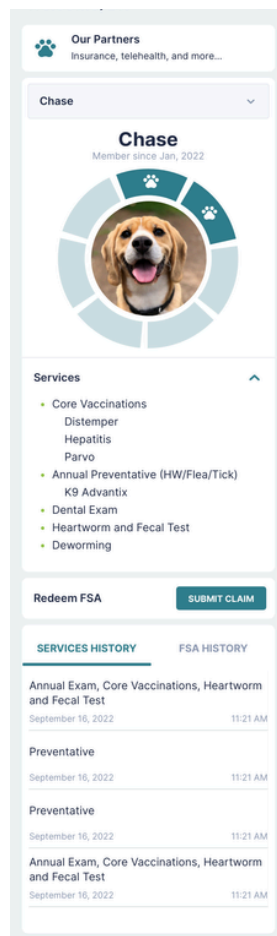
**EASILY VIEW YOUR PET'S PROFILE**

**REAL-TIME SERVICE HISTORY**

**IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP**

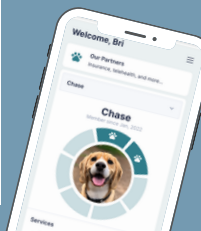
**EASY TO USE BENEFITS**

**MARKET HUB PARTNERS + PERKS**



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

**REGISTER AT THE QR CODE BELOW!**



**CANINE  
PRIMARY CARE  
PLANS**

A YEAR OF CARE



**IN A SIMPLE  
MONTHLY PAYMENT**



**SIGN UP TODAY  
AND SAVE  
DURING YOUR VISIT!**

## WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need annually. **Our solution:**

- Covers everything we recommend for **a year of preventative care**
- Is **transaction-less in-hospital**
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- **Allows you to pay monthly**

Login at: [app.petcentrichealth.com/login](http://app.petcentrichealth.com/login)

### PUPPY PLAN



**\$125/  
month**

### ADULT DOG PLAN



**\$123/  
month**

### SENIOR DOG PLAN



**\$133/  
month**

### LARGE DOG PLAN



**\$160/  
month**

# PRIMARY CARE PLANS

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

Physical Examinations

Rabies Vaccine

Bordetella Vaccine

Distemper Vaccine

Influenza Vaccine

Parasite Screening (Fecal)

Annual Bloodwork

Flea /Tick /Heartworm Prevention\*

Nail Trim (1)

ASPCA Poison Control Hotline Allowance (1)

Market Hub Savings

10% Off Most Additional Services

Annual In-Hospital Credit (pet FSA)

**TOTAL SAVINGS**

puppy plan

<1 year

adult canine plan

1 year - 5 years

senior canine plan

> 5 years

large canine plan

>1 year

up to 4

up to 2

up to 4

up to 2



up to 3



up to 4



up to 2

puppy only

puppy only

puppy only

up to 3

up to 2



adult+senior only



9 months included

12 months included

12 months included

12 months included



**\$250**

**\$400**

**\$400**

**\$400**

**35%**

**29%**

**28%**

**27%**

\*The hospital may not stock preventative medications for certain breeds or sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.

